

1. The first step is to identify the problem.
 2. The second step is to define the problem.
 3. The third step is to analyze the problem.
 4. The fourth step is to develop a solution.
 5. The fifth step is to implement the solution.
 6. The sixth step is to evaluate the solution.
 7. The seventh step is to monitor the solution.
 8. The eighth step is to maintain the solution.
 9. The ninth step is to improve the solution.
 10. The tenth step is to document the solution.

APPLICANTS

TITLE

PIPE

PATENT DATE

SCANNED K C Q.A. 11

APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER
-----------------	------------	-------	----------	----------	----------

PTO-2040
12/99

ISSUING CLASSIFICATION									
ORIGINAL		CROSS REFERENCE(S)							
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)						
INTERNATIONAL CLASSIFICATION									

Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS		CLAIMS ALLOWED	
	Sheets Drawg.	Figs. Drawg.	Print Fig.	Total Claims
The term of this patent subsequent to ____ (date) has been disclaimed.	Assistant Examiner: _____ (Date) _____		NOTICE OF ALLOWANCE MAILED	
The term of this patent shall not extend beyond the expiration date of U.S. Patent No. _____	Primary Examiner: _____ (Date) _____		ISSUE FEE	
			Amount Due	Date Paid
The terminal _____ months of this patent have been disclaimed	Legal Instruments Examiner: _____ (Date) _____		ISSUE BATCH NUMBER	
WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code, Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.				

Form PTO-436A
Rev. 5-94

FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM

Attending to the work of the past is a sign of respect.